

Our Highlighted Computer Technician: Jacob Roberts

Jacob Roberts started with us on September 21, 2016 where he worked on the dock at the Parkway retail store. After showing his interest in computers and demonstrating his skills learned from classes such as CompTIA A+ and Windows OS from North Central Texas College in Corinth, Jacob transferred over to the computer program on May 2, 2019, where he is a key member within our Dell Reconnect Recycling partnership as well as a repairing computers for our Microsoft Certified Refurbisher program. His favorite part of the job is refurbishing computers and sorting the equipment, so he can see and test out all the cool tech items that we receive. He also loves the position because it allows him to learn something new every day. His favorite brand of computers to work on is Dell because they are easy to fix and have great software support for the devices.

Q&A

Microsoft Office costs money, doesn't it?

Not necessarily! If you have an internet connection, you can create and Microsoft Office account and use their online programs for free. For those that need a program on the go, try out Libre Office. It's features are highly comparable to Microsoft office which is on equivalent to Word, PowerPoint, and Excel which is absolutely free offline.

How can I create my own workstation at home with a laptop?

This is both easy and enjoyable. If you have a dedicated space you would like to turn into an office area but you only have a laptop, there is a solution for you! You don't need to spend hundreds on "nice to have" equipment such as a docking station. All you need is the right cables and an extra monitor. Add a wireless mouse for a nice touch.

To see more details on how to setup your own personal workstation at home, check out our YouTube channel!

Upgraded Repair Services

- Professional Grade Virus Removal
- Password Removal Tools
- Data Retrieval
- Industry Standard Data Removal – Per NIST 800-88

Microsoft Certified Refurbishments:

Constructed a 10-station work area for simultaneous computer refurbishments.

Since the first refurbishment on 12/18/14, there have been 347 Computers and Laptops refurbished, of which we have completed 108 since September of 2019.

Expanded Services:

Custom-built Computer services (w/ warranty)

Capability of providing business grade computers built in house.

No-Cost solution for office programs – Libre Office

Dell Reconnect Recycling:

102,049lbs of Recycled Electronics in 2019